

DEVELOPMENT SERVICES
DEPARTMENT
BUDGET

FY 26-27



Oklahoma City



Acknowledgement of Staff



You can find Development Services on page **C-33** in the budget book.



We want to thank our admin staff for their support:

- Chris Moses – Assistant Director
- Carol Reed – Administrative Manager
- Toni Mitchell – Management Specialist



*Supporting Operational Excellence,
Public Safety, and Community Development.*

FY2027 Development Services
Budget Presentation

Our City. Our Community. Our Future.

We protect what matters today and build for tomorrow by advancing public safety, responsible development, and compassionate animal welfare with operational excellence, integrity, and a steadfast commitment to our community.



620.79 square miles and counting



712,919 is our estimated population (2024)



You can fit **7** major cities in OKC.



DEVELOPMENT SERVICES



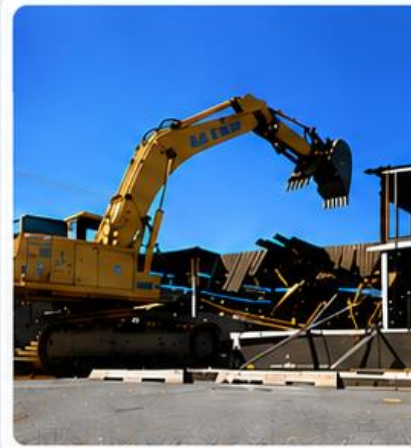
DEVELOPMENT CENTER (87)

Provides permits, plan review, and project guidance to support safe and compliant development.



ADMINISTRATION (4)

Provides leadership, coordination, and support to ensure the department operates efficiently and effectively.



CODE ENFORCEMENT (37)

Promotes code compliance and neighborhood standards to ensure safe, clean, and well-maintained properties.



ANIMAL WELFARE (61)

Protects and cares for animals while promoting responsible pet ownership and community safety.

DIVISION HEADS

OF DEVELOPMENT SERVICES



Johnny Sandoval

Animal Welfare
Superintendent



Chris Smith

Code Enforcement
Superintendent



Scott Wise

Development Center
Manager

MAJOR BUDGET CHANGES



01

PERSONNEL COST ADJUSTMENTS

Salaries, merit, retirement, health insurance, and other benefits

\$ \$845,495



02

ELIMINATE CHIEF CODE INSPECTOR

- Code Inspections Program
- Vacant position

↓ (\$140,158)



03

ADD 2 ELEVATOR INSPECTORS

Address workload and increase inspection volume

↑ \$157,178



04

ELIMINATE 2 CODE INSPECTOR I

- Vacant positions

↓ (\$153,417)

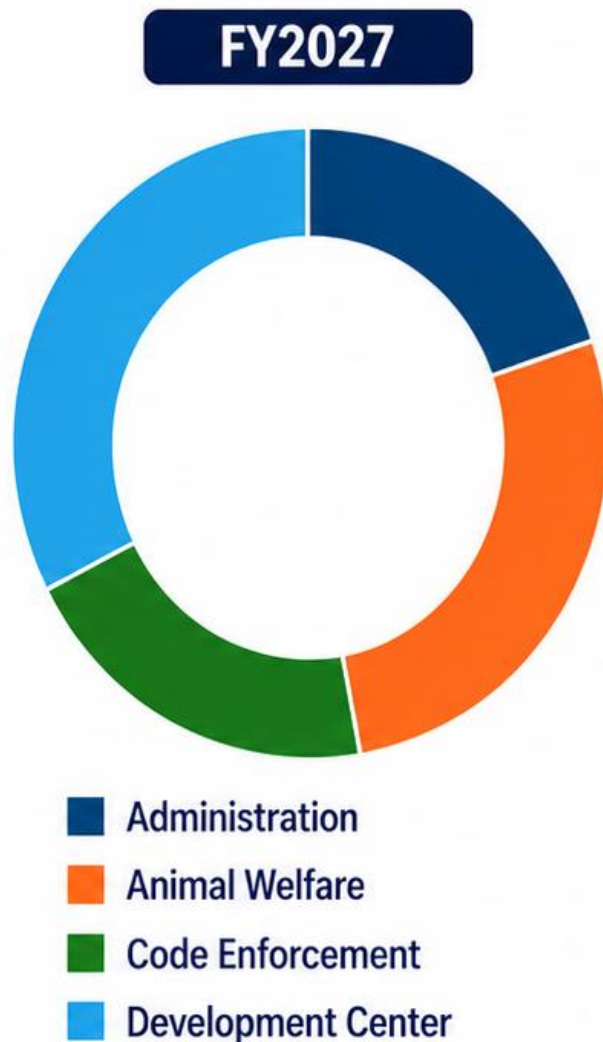


NET IMPACT: +2 specialized positions added to address inspection demand



Summary of General Fund Expenditures

Line of Business	FY26 Adopted Budget	FY27 Proposed Budget	Percent Change
 Administration	\$4,006,733	\$4,584,577	11.98%
 Animal Welfare	\$5,892,335	\$6,227,251	5.68%
 Code Enforcement	\$3,788,481	\$3,654,623	-3.53%
 Development Center	\$8,635,660	\$9,034,505	4.52%
 Total	\$22,323,209	\$23,500,956	4.83%





Animal Welfare



Compassion. Care. Community.

Calendar Year 2025



Received
40,375 service calls



Completed
29,878 service calls



Cared for
16,466 animals



Sterilized
4,872 animals



Saved
13,486 animals



Received
7,730 volunteer hours





Dog Capacity Comparisons

AVERAGE KENNEL CAPACITY

(297 dogs = 100%)



These improvements have enabled single-housing of dogs, which is a best practice that enhances the wellbeing of the dog and significantly reduces the spread of disease.



Better for dogs. Better for our community. Thank you for supporting a healthier, happier future for every animal.

YEAR

AVERAGE KENNEL CAPACITY



2024

135%



2025

99%



2026 YTD

88%



OUR GOAL:

Maintain sustainable capacity while ensuring the best care for every dog.



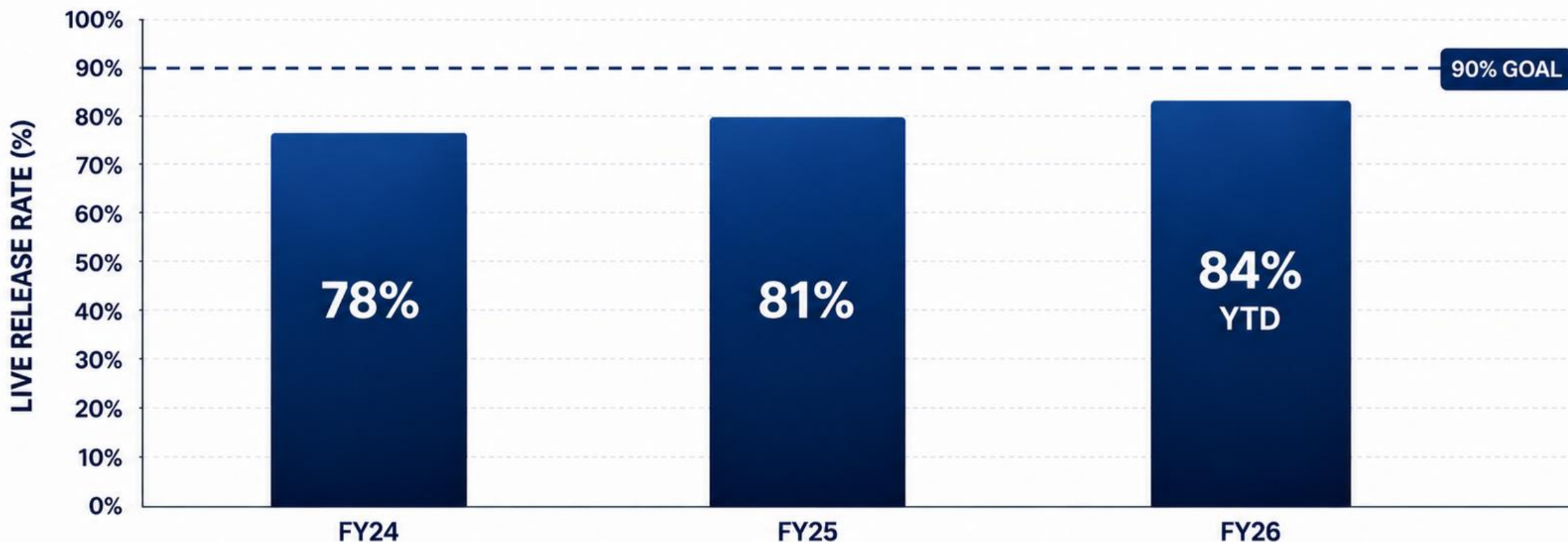
% of Dog / Cat Live Releases



GOAL

90%

Live Release Rate



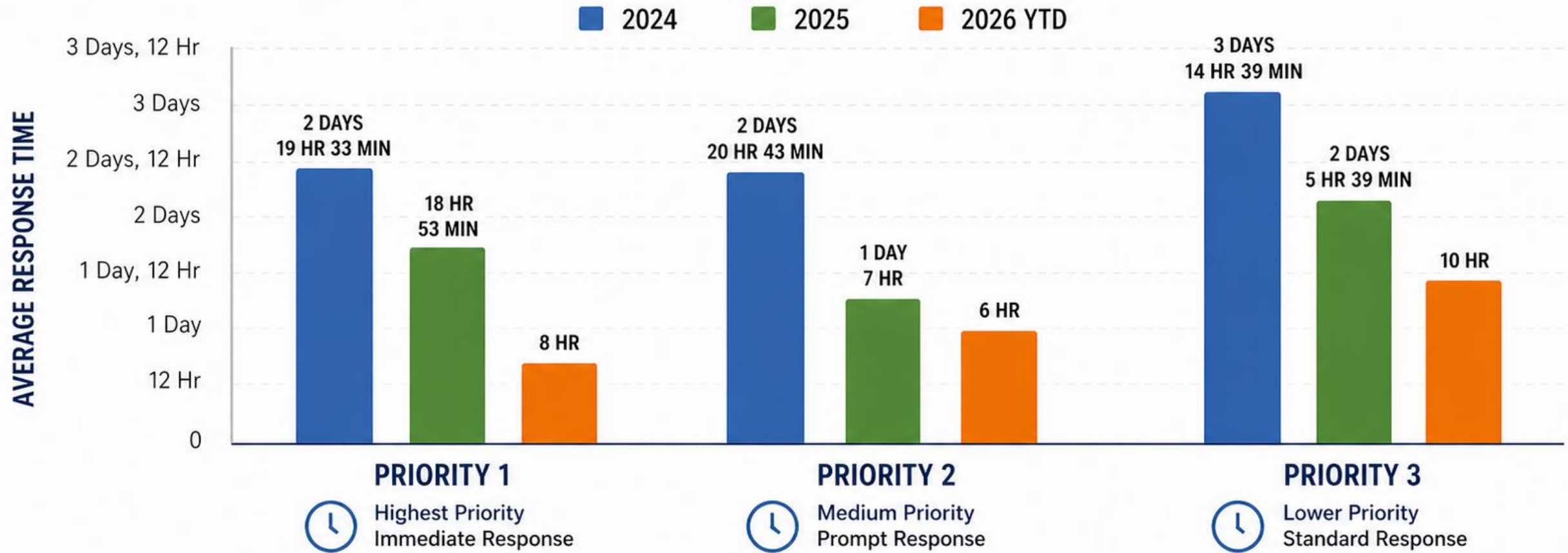
Steady improvement over the last 3 years

FY26 YTD live release rate is 6 percentage points higher than FY24.

Field Services



AVERAGE RESPONSE TIMES



IMPROVING RESPONSE. DELIVERING RESULTS.

Year-over-year improvement across all priority levels.

Operational Efficiencies



Leveraged managed intake

to implement housing of single dog per kennel in accordance with best practices in humane housing



Reassigned a full-time front desk Representative

to create our first full-time Placement Coordinator



Changed Field Services to run service calls directly through CAD,

resulting in increased productivity and faster response times



Implemented Field Officers placing animals directly from trucks to kennels,

resulting in increased productivity in clinic and shelter operations, reducing overtime usage

Fast & Furriest

June 20th, 2026 • 9am–12pm
2811 SE 29TH ST

Any and all cars and bikes that want to join, are welcome!
Come see some amazing cars and bikes and meet adoptable dogs!
Don't forget to bring a bag of dry dog or cat food for the pet food bank!

CAR SHOW • PET FOOD BANK DRIVE

Microchip Scanners

Partnership with OKCFD



Oklahoma City Animal Welfare is partnering with the Oklahoma City Fire Department to make it easier for families to reunite with their lost pets without the pet ever entering the shelter. Beginning in November, two Oklahoma City fire stations will be equipped with microchip scanners, providing the community with more flexible options to help a found pet return home.



Residents who find a stray pet can take it to one of the participating stations, where firefighters will scan the animal for a microchip. If a chip is found, the finder will receive the microchip number and instructions on how to look up the owner's information, allowing them to quickly and directly reconnect the pet with its family.



Current Participating Fire Stations



Station 25
2701 SW 59th St.



Station 30
4343 S. Lake Hefner Dr.



We have acquired
4 more scanners
to be added to
additional fire stations.



Working together to help pets get home.





Community Resources



Spay/Neuter



Collars and Leashes



Dog houses



ID Tags



Pet Food Bank



Low-Cost Vaccine and Microchip Clinics

Coming Soon:

OKLAHOMA CITY LOUISA MCCUNE ANIMAL WELFARE CENTER



A better future for animals and our community.

\$2.26 MILLION AWARDED FOR ANIMAL WELFARE

OKC Humane Care Advancement Initiative



5-YEAR GRANT AWARD



TOTAL FUNDING:
\$2,264,626



AWARDED BY
INASMUCH FOUNDATION



SUPPORTS
ANIMAL WELFARE INITIATIVES IN OKC

FUNDING WILL SUPPORT:



STAFFING EXPANSION

- ✓ 1 New Veterinarian
- ✓ 4 New Veterinary Assistants



FACILITY CLEANING SERVICES

Funding allocated for a professional cleaning company to provide regular, deep cleaning of the shelter to ensure a healthier environment for animals, staff, and visitors.



*Investing in compassionate care, **stronger outcomes**,
and a **better future** for animals in Oklahoma City.*



CITY OF OKLAHOMA CITY
DEVELOPMENT SERVICES
ANIMAL WELFARE DIVISION



COMPASSION.
We care.



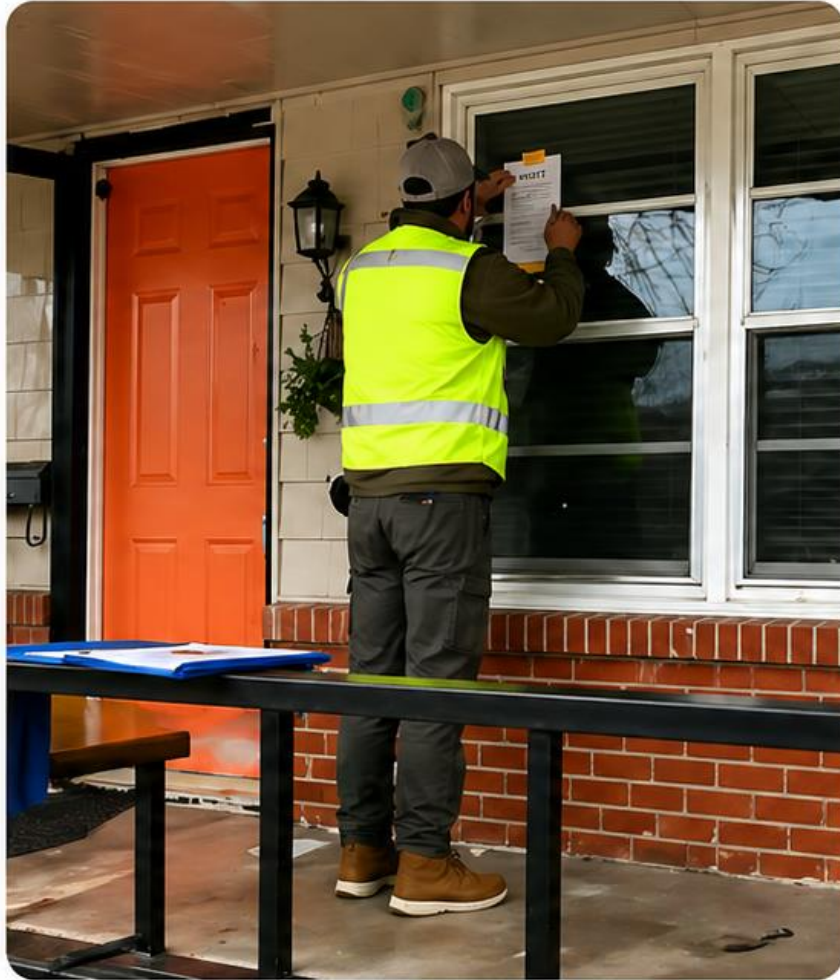
COMMUNITY.
We connect.



CHANGE.
We create impact.



CODE ENFORCEMENT



83,207

Completed inspections



2,949

Issued citations including 1,498 for Yard Parking



196

Removed inoperable vehicles



911

Abated high grass violations



19,746

Issued notices



7,512

Removed illegal signs



392

Abated junk and debris violations



35

Razed (Demoed) dilapidated structures



139

Secured unsecured structures

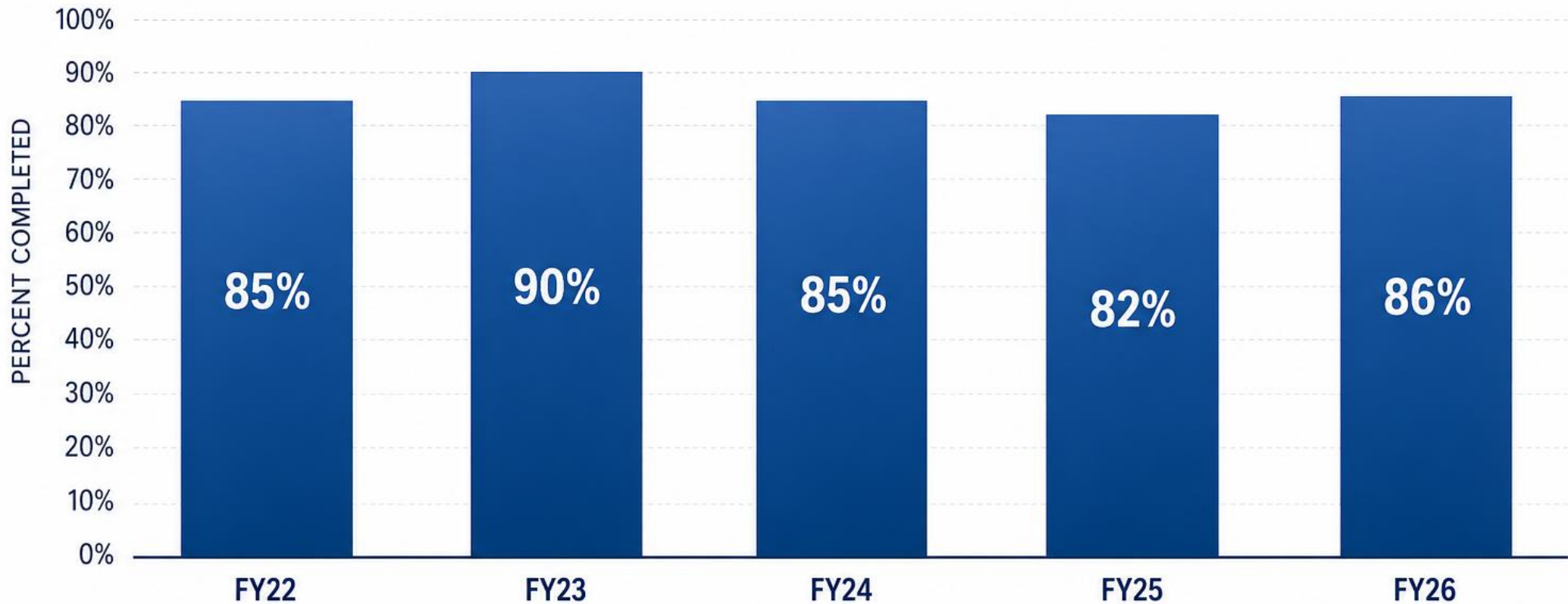


Protecting our community and maintaining safe, clean, and compliant neighborhoods.



First Complaint-Based Inspections Completed Within Four Days

Consistently high performance over the past five years



Strong Performance

82% - 90% of inspections completed within four days



Consistent Results

High completion rates across all five fiscal years



Commitment to Service

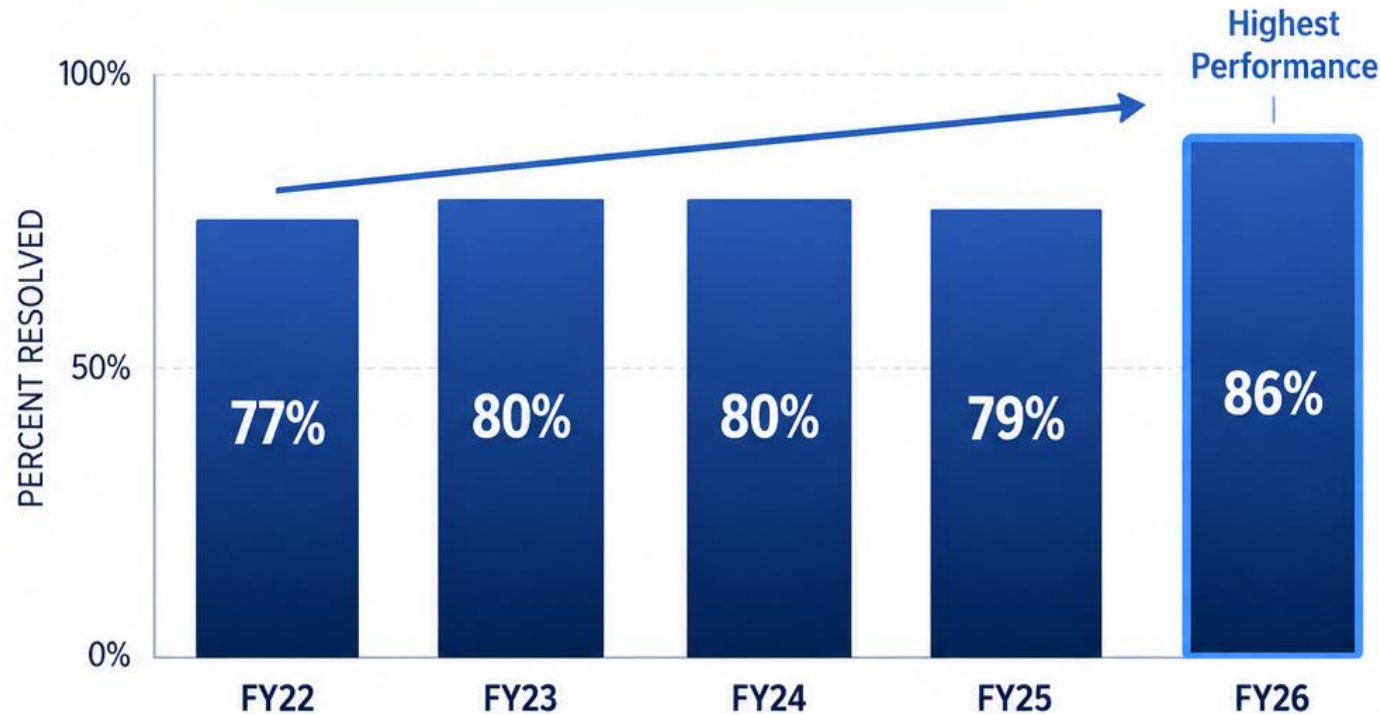
Timely inspections that support community safety and responsiveness



Voluntary Code Violation Resolution Rate

High compliance driven by proactive enforcement and community cooperation

% of Code Violations Resolved Voluntarily



Owner abated violations

KEY INSIGHTS



Increased from
77% → 86%



+9 point improvement
over 5 years



Consistently strong
voluntary compliance



Reflects effective
communication and
enforcement strategy



Protecting our community and maintaining safe, clean, and compliant neighborhoods.

Operational Efficiencies

Code Enforcement



Driving Smarter, More Effective Service Delivery



Advanced LEAN Implementation

Streamlined workflows to reduce delays, eliminate waste, and improve overall program performance.



Standardized Field Operations

Established clear, consistent SOPs for inspection staff to improve accuracy, accountability, and turnaround times.



Community-Centered Enforcement Model

Transitioned from reactive enforcement to proactive engagement, increasing voluntary compliance and strengthening neighborhood relationships.



CODE COMPLIANCE EXAMPLE

RESTORING SAFETY *Through Demolition Abatement*

BEFORE



AFTER



400 SE 15th Street



CODE COMPLIANCE EXAMPLE

NUISANCE CLEAN UP ABATEMENT

BEFORE



AFTER



500 N. Ann Arbor



CODE COMPLIANCE EXAMPLE

SECURING OF A PROPERTY

BEFORE



AFTER



5013 Briarwood Drive



DEVELOPMENT CENTER

*Building a Safe, Strong,
and Vibrant Oklahoma City*



126,596

INSPECTIONS COMPLETED

Supporting safe and compliant construction across the city



2,463

COMMERCIAL PLANS REVIEWED

New construction and remodels



5,407

RESIDENTIAL PLANS REVIEWED

Supporting housing growth and neighborhood development



62,637

PERMITS ISSUED

Enabling timely project delivery



11,570

BUSINESS LICENSES ISSUED

Supporting economic growth and entrepreneurship

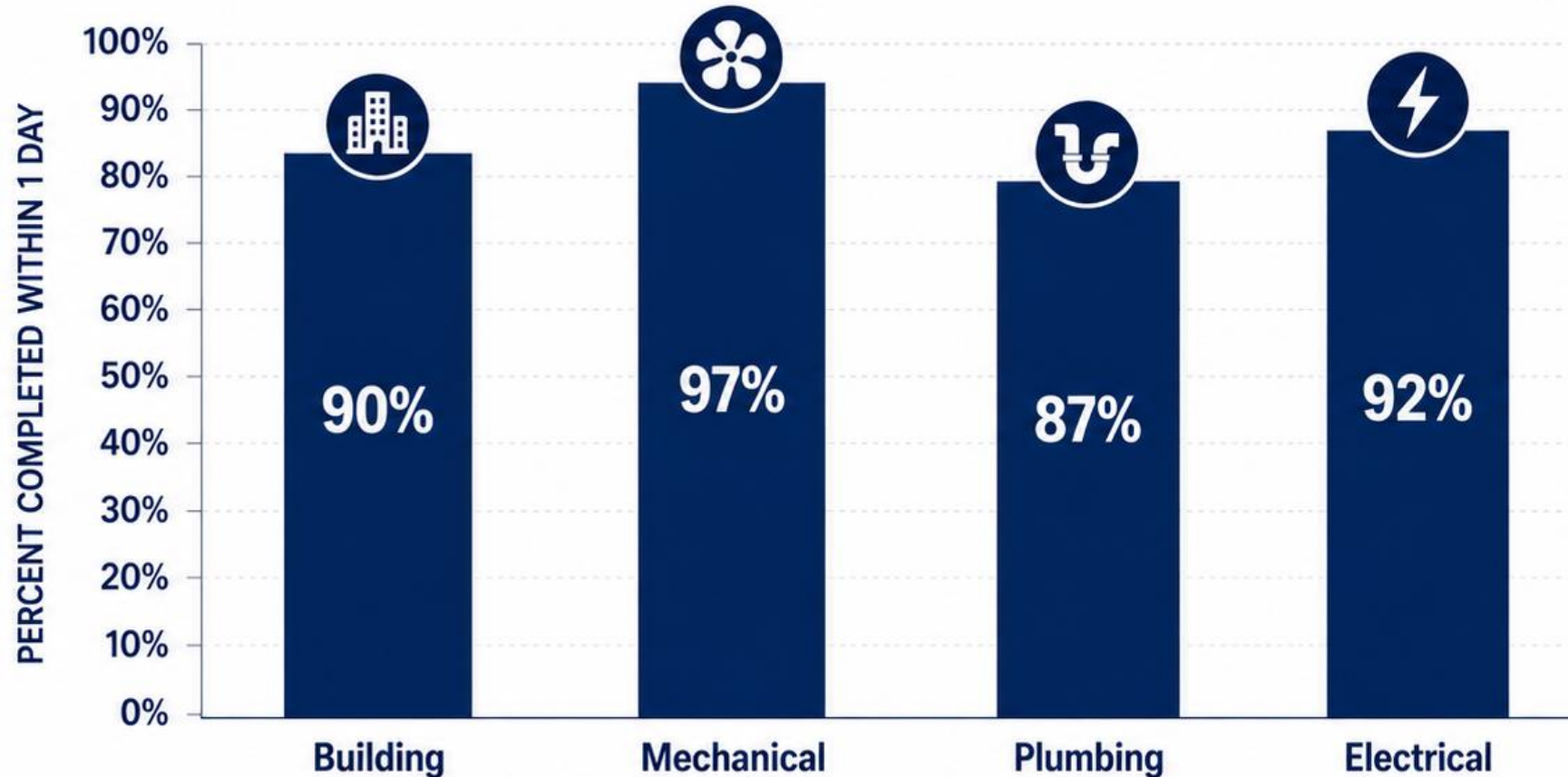


*Field inspections
ensuring safety
and compliance*



One-Day Inspection Completion Rate by Trade

July 1, 2025 – March 31, 2026



Strong performance
across all trades
*87% – 97% completion
within one day*



Mechanical leads
with 97% one-day
completion rate



Driving timely service
and customer
satisfaction



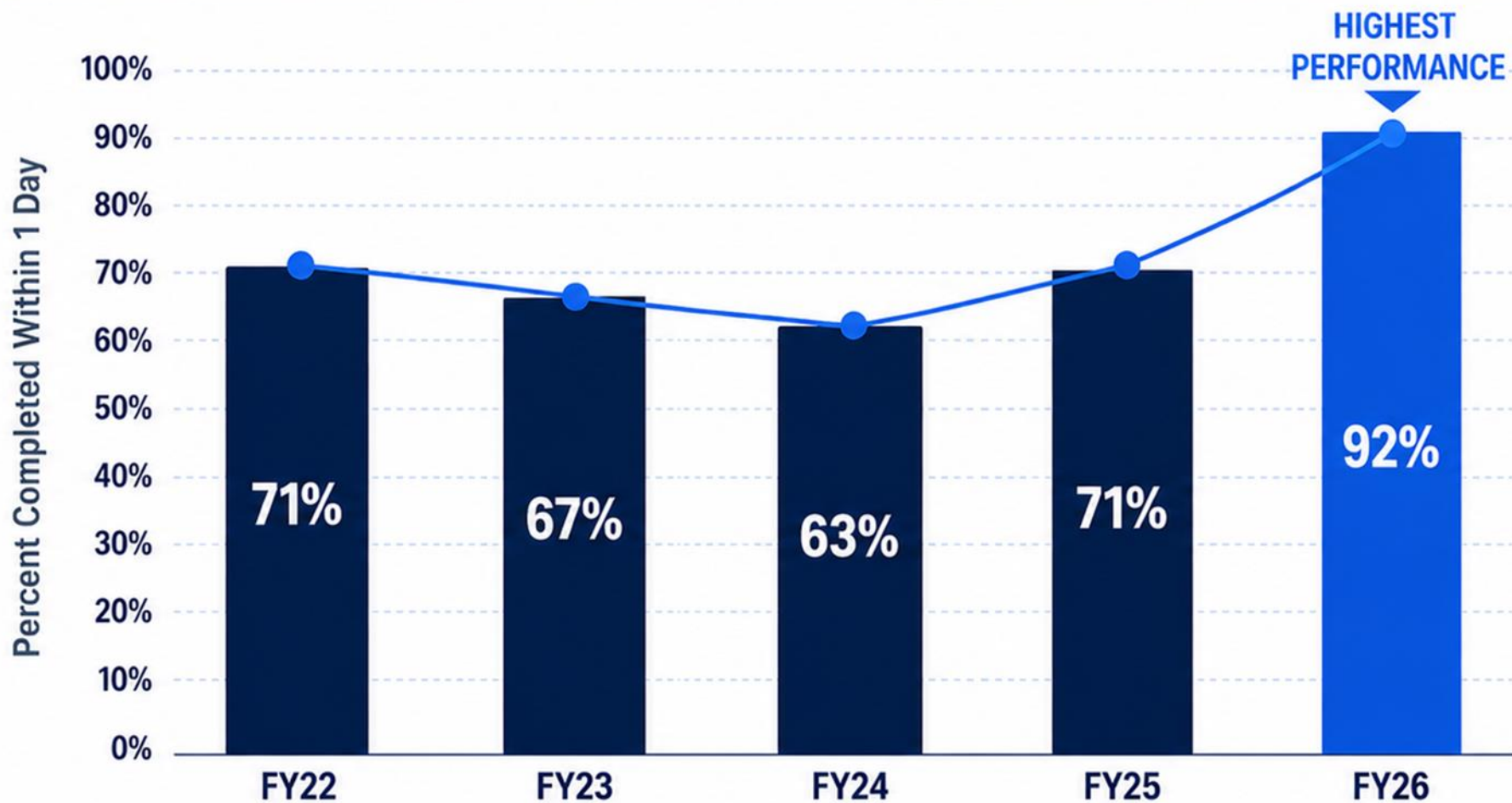
Strong performance across all trades

87% – 97% of inspections completed within one day



One-Day Inspection Completion Rate

Consistent improvement with strong FY26 performance



Improved from
63% (FY24) to
92% (FY26)



Strong operational
efficiency gains



Reflects improved
staffing and
process flow



+29 point improvement from FY24 to FY26



Operational Efficiencies



Development Center



Lean process to identify unnecessary inspections



Lean process to identify unnecessary permitting requirements

- Storm shelter plans
- Unnecessary data entry fields
- Automation



Automated storm shelter location registration



Realigned elevator code standards



Instituted re-roofing permits for public safety



Completed oil/gas well data conversion to Accela



Overhaul and reprioritization of division expenditure funding

- Prioritized with customer/staff necessity and quality of workplace in mind.



Improved investment in staff continuing education and certification



Revised and updated Permitting/Licensing SOP's for clarity and efficiency



Re-structured staff meetings and initialized subject specific peer focus groups



Procured fleet vehicles for Inspection Chiefs to assist in field operations



Initiated licensing compliance field study for quality control research



Streamlined citation processing by cross-training inspections staff



Instituted reserve training initiatives for backup supervisors



Lean process to identify and surplus old and unnecessary equipment

Coming Soon



Plan review staff are being reassigned to specific council wards



Each staff member will be dedicated to a single ward



Two staff members will serve as floaters to support high-demand areas



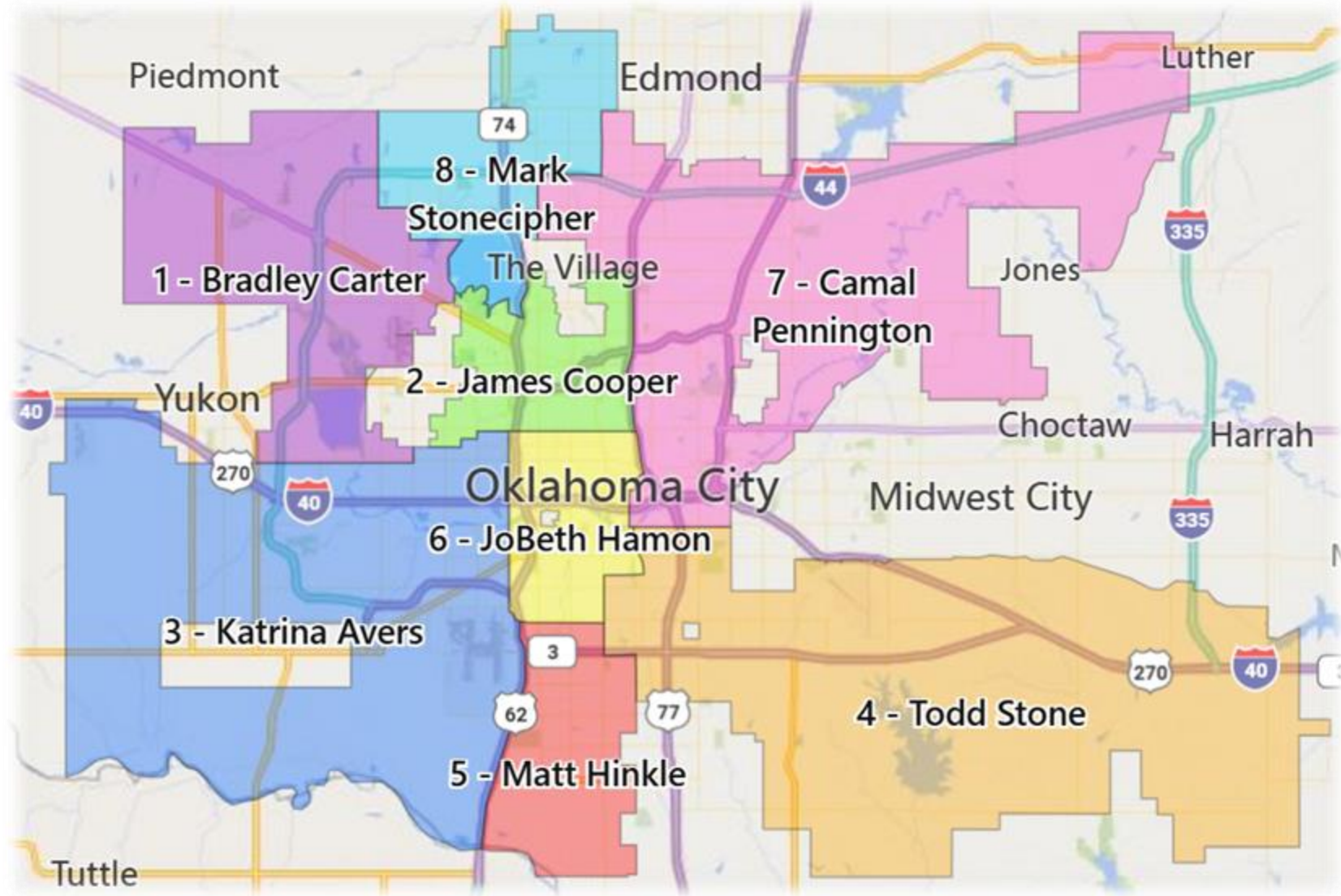
This structure aligns plan review staff with the building inspector team



A council ward-based development team is being created



The goal is to improve efficiency and effectiveness in the development process





QUESTIONS?

DEVELOPMENT SERVICES DEPARTMENT BUDGET

FY 26-27

